



General Risk Assessment Xcel Bowl Carmarthen

Updated October 2023 by Nat Gale

Cafe Area

Hazard	Likelihood	Severity	Controls
Slips, trips, and falls	Medium	High	Keep the floor clean and dry, provide adequate lighting, remove clutter from walkways.
Hot liquids	Medium	High	Use heat-resistant cups and containers, provide lids for hot drinks, train staff on the safe handling of hot liquids.
Sharp objects (e.g., broken glass, knives)	Medium	High	Use shatterproof containers, dispose of sharp objects safely, train staff on the safe handling of sharp objects.
Electrical hazards	Medium	High	Ensure that all electrical equipment is properly maintained and tested, use electrical cords safely, avoid overloading outlets.
Fire	Low	High	Install smoke detectors and alarms, provide fire extinguishers, train staff on fire safety procedures.
Theft	Medium	Medium	Install security cameras, keep valuables out of sight, train staff on security procedures.
Aggression from customers	Low	High	Train staff on conflict resolution and de-escalation techniques, have a security plan in place.
Allergic reactions to food	Low	High	Have a clear allergen policy in place, train staff on how to identify and manage allergens, provide medical kits in case of an emergency.
Food poisoning	Low	High	Practice good food safety procedures, train staff on food safety, have a food safety plan in place.

Slips and Falls

Hazards	Likelihood	Severity	Controls
Wet or slippery surfaces	Medium	High	Keep the bowling alley and approach area clean and dry. Repair any damaged surfaces promptly.

Tripping hazards	Medium	Medium	Remove any tripping hazards from the bowling alley and approach area, such as cords, wires, or equipment. - Keep the bowling alley and approach area well-lit.
Poor footwear	Medium	Medium	Encourage bowlers to wear appropriate footwear, such as bowling shoes or trainers. - Provide rental bowling shoes for bowlers who do not have their own.
Lack of balance or coordination	Medium	Low	Encourage bowlers to use bowling balls that are appropriate for their size and strength.

Bowling Balls

Hazard	Likelihood	Severity	Controls
Dropping a bowling ball on your foot	Medium	High	Use a bowling ball that is the correct weight for you. Wear bowling shoes with good traction. Be careful when picking up and putting down the bowling ball.
Tripping over a bowling ball	Low	Medium	Keep the bowling alley area free of clutter. Be aware of your surroundings when walking around the bowling alley.
Getting your fingers caught in the ball return machine	Low	High	Do not put your hands in the ball return machine while it is running. Wait until the ball has come to a complete stop before retrieving it.
Being hit by a bowling ball that is returned to the rack	Low	Medium	Stand behind the foul line when the bowling ball is being returned. Be aware of your surroundings and watch out for returning balls.
Being injured by a poorly maintained bowling ball	Low	Medium	Inspect the bowling ball before using it for any cracks or chips. Report any damage to a staff member immediately.

Uneven Surfaces

Hazard	Likelihood	Severity	Controls
Slips, trips, and falls	Medium	High	Keep surfaces clean and dry. - Provide adequate lighting. - Repair uneven surfaces promptly. - Provide training on slip, trip, and fall prevention.
Contact with bodily fluids or waste	Low	Medium	Clean up spills promptly. - Provide hand washing facilities. - Wear appropriate personal protective equipment (PPE). - Provide training on biohazard handling.
Exposure to harmful chemicals	Low	Medium	Use appropriate cleaning chemicals. - Provide training on the safe use of chemicals. - Wear appropriate PPE.
Fire	Low	High	Provide fire extinguishers. - Install smoke detectors and alarms. - Have a fire evacuation plan in place.
Vandalism	Medium	Medium	Install security cameras. - Keep the area well-lit. - Report any vandalism to the appropriate authorities.

Soft Play

Hazard	Likelihood	Severity	Controls
Falls	High	High	Install soft flooring, safety mats, and crash pads. Cover sharp edges. Provide supervision.
Collisions	Medium	High	Provide adequate space for children to play. Enforce rules about running and jumping. Supervise closely.
Entanglement	Medium	High	Inspect equipment regularly for loose parts or sharp edges. Remove any hazards.
Suffocation	Low	High	Make sure there are no small objects or balls that children could choke on. Supervise closely.
Injuries from equipment	Medium	Medium	Make sure equipment is in good condition and is age-appropriate. Inspect equipment regularly. Supervise closely.
Exposure to germs	Medium	Low	Clean and disinfect equipment regularly. Provide hand washing facilities.

Toilet Area

Hazard	Likelihood	Severity	Controls
Slips, trips, and falls	Medium	High	Keep the floor clean and dry. Provide adequate lighting. Place non-slip mats in wet areas.
Contact with sharp objects	Low	High	Remove sharp objects from the area. Provide bins for sharps disposal.
Contact with bodily fluids or waste	Medium	High	Provide hand washing facilities. Provide disposal bins for bodily fluids and waste.
Exposure to harmful chemicals	Low	High	Use appropriate cleaning chemicals. Provide training on the safe use of cleaning chemicals.
Fire	Low	High	Provide fire extinguishers. Install smoke detectors and alarms.
Vandalism	Medium	Medium	Install security cameras. Keep the area well-lit.
Overcrowding	Medium	Medium	Limit the number of people allowed in the toilet area at any one time. Provide additional toilet facilities if possible.
Poor ventilation	Medium	Medium	Ensure the toilet area is well-ventilated. Provide fans or open windows if necessary.
Poor lighting	Medium	Low	Provide adequate lighting in the toilet area.
Lack of security	Medium	Low	Install security cameras. Keep the area well-lit.
Lack of cleanliness	Medium	Low	Clean the toilet area regularly. Provide cleaning supplies for users.

Amusement Arcades

Hazard	Likelihood	Severity	Controls
Slip, trip, and fall	Medium	Medium	Keep the floor clean and dry, provide adequate lighting.

Collision with other patrons	Medium	Low	Provide adequate space for patrons to move around, post signs reminding patrons to be aware of their surroundings.
Contact with sharp objects	Low	Medium	Remove sharp objects from the area, provide bins for sharps disposal.
Exposure to electrical hazards	Low	High	Ensure all electrical equipment is properly maintained and inspected, provide training to staff on electrical safety.
Fire	Low	High	Provide fire extinguishers and smoke detectors, install fire alarms.
Theft	Medium	Medium	Install security cameras, keep the area well-lit, provide staff training on theft prevention.
Vandalism	Medium	Medium	Install security cameras, keep the area well-lit, provide staff training on vandalism prevention.

Electrics

Hazard	Likelihood	Severity	Controls
Electrical shock	Low	High	Ensure that all electrical wiring and fixtures are properly installed and maintained. Use ground fault circuit interrupters (GFCIs) in wet areas.
Fire	Low	High	Install smoke detectors and alarms in all areas where lighting is used. Keep flammable materials away from lighting fixtures.
Burns	Medium	Medium	Avoid touching hot light bulbs or fixtures. Use caution when working with lighting fixtures.
Falls	Medium	Medium	Keep lighting fixtures and wires free of clutter.
Glare	Medium	Low	Use appropriate shielding on lighting fixtures to reduce glare. Position lighting fixtures to avoid direct glare into people's eyes.
Eye strain	High	Low	Use appropriate lighting levels for different tasks. Avoid using harsh or flickering lighting. Take breaks from looking at bright lights.
Vandalism	Medium	Medium	Install lighting fixtures in secure locations. Use tamper-resistant hardware.

Car Park

Hazard	Likelihood	Severity	Controls
Slips, trips, and falls	High	Medium	Provide adequate lighting, keep the ground clean and dry, mark uneven surfaces
Vehicle collisions	Medium	High	Implement speed limits, install traffic calming measures, provide clear signage
Theft	Medium	Medium	Install security cameras, provide adequate lighting, lock vehicles when unattended
Vandalism	Medium	Medium	Install security cameras, provide adequate lighting, remove graffiti promptly

Chemical spills	Low	Medium	Store chemicals safely, provide spill kits, train staff on how to handle chemical spills
-----------------	-----	--------	--

Fire

Hazard	Likelihood	Severity	Controls
Electrical fire	Low	High	Regular electrical inspections and maintenance, use of surge protectors, proper wiring and installation of electrical equipment
Kitchen fire	Medium	High	Proper fire suppression systems in the kitchen, regular cleaning and maintenance of kitchen equipment, proper training of kitchen staff on fire safety procedures
Smoking	Medium	High	Prohibit smoking throughout the bowling alley
Bowling equipment	Low	Medium	Regular inspection and maintenance of bowling equipment
Combustible material	Low	Medium	Proper storage of combustible materials, regular cleaning of bowling lanes
Arson	Low	High	Security measures (e.g., security cameras, alarms), employee training on arson prevention

Noise

Hazard	Likelihood	Severity	Controls
Noise from bowling pins	Medium	Medium	Install noise-dampening materials in key areas.
Noise from bowling alley machinery	Medium	Medium	Maintain all machinery in good working order and lubricate regularly.
Noise from music	Medium	Low	Keep music volume at a reasonable level.

Alcohol

Hazard	Likelihood	Severity	Controls
Patrons consuming alcohol become impaired and unable to safely operate bowling equipment.	Moderate	High	Train staff to identify and serve alcohol responsibly. Monitor patrons for signs of intoxication and refuse to serve them more alcohol if they are impaired. Have a plan in place to safely remove impaired patrons from the premises.
Patrons consuming alcohol trip and fall, resulting in injuries.	Moderate	Medium	Keep the bowling alley well-lit and free of tripping hazards. Provide slip-resistant footwear for patrons. Monitor patrons for signs of intoxication and refuse to serve them more alcohol if they are impaired.
Patrons consuming alcohol become aggressive or violent, resulting in injuries to themselves or others.	Low	High	Train staff to identify and manage aggressive behavior. Have a plan in place to safely remove disruptive patrons from the premises.
Alcohol is spilled on bowling equipment, creating a slipping hazard.	Moderate	Low	Have staff regularly clean and inspect the bowling alley for spills.

Broken glass from alcohol containers creates a cutting hazard.	Low	Medium	Have staff regularly clean and inspect the bowling alley for broken glass.
--	-----	--------	--